



06/29/01 UTILITY PATENT APPLICATION TRANSMITTAL UNDER 37 C.F.R. §1.53(b)

ASSISTANT COMMISSIONER FOR PATENTS
Box PATENT APPLICATION
Washington D.C. 20231

Case Docket No.: K-299

Sir:

Transmitted herewith for filing is the patent application of

INVENTOR OR APPLICATION IDENTIFIER: Sang Kap PARK, Young Pyo BAE, Jeong Yeol PARK, Jeong Ha KIM,
Seong Nam AN, Sung Geun KANG, Min Sook HAN, Pan Ju KIM, Chang Won KANG, Hee Chul KWAK, Yoon Woo
CHOI, Yeong Seok JO, Sun Joo KIM and Jin Seok OH

FOR: CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM AND OPERATION METHOD THEREOF

Enclosed are:

- 1. [X] 76 pages of specification, claims, abstract
- 2. [X] 27 sheets of FORMAL drawing.
- 3. [X] 4 pages of newly executed Declaration & Power of Attorney (original).
- 4. [X] Priority Claimed to Korean Appln. Nos. 37254/2000, 69916/2000 and 79646/2000, whose entire disclosures are incorporated herein by reference.
- 5. [] Information Disclosure Statement, Form PTO-1449 and reference.
- 9. [X] Authorization under 37 C.F.R. §1.136(a)(3).
- 10. [] Request and Certification Under 35 U.S.C. 122(b)(2)(B)(i)
- 11. [] Other:

JC903 U.S. PTO
06/29/01
09/09/01

CLAIMS AS FILED					
For	No. Filed		No. Extra	Rate	Fee
Total Claims	58	- 20	38	X \$18.00	\$684.00
Indep. Claims	6	- 3	3	X \$80.00	\$240.00
Multiple Dependent Claims (If applicable)				X \$270.00	\$0.00
				BASIC FEE	\$710.00
				TOTAL FILING FEE	\$1,634.00

[] This is a Continuation-in-part (CIP) of prior application No: _____ filed _____. Incorporation By Reference-The entire disclosure of the prior application is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein.

[] Amend the specification by inserting before the first line the sentence:

-This application is a continuation-in-part of Application Serial No. _____ filed _____.-

[X] A check in the amount of \$1,634.00 (Check #00676) is attached.

[] Please charge my Deposit Account No. 16-0607 in the amount of \$ ___. A duplicate copy of this sheet is enclosed.

[X] The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 16-0607. A duplicate copy is enclosed.

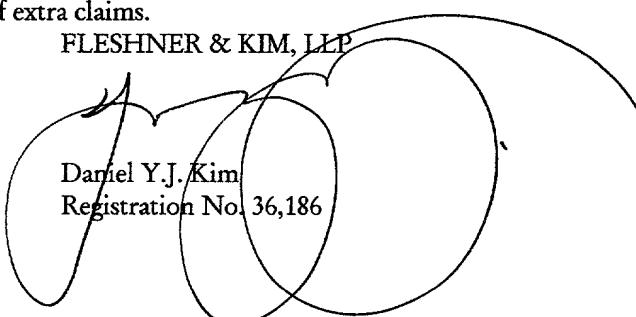
[X] Any additional filing fees required under 37 C.F.R. 1.16.

[X] The Commissioner is hereby authorized to charge payment of following fees during the pendency of this application or credit any overpayment to Deposit Account No. 16-0607. A duplicate copy of this sheet is enclosed.

[X] Any patent application processing fees under 37 C.F.R. 1.17.

[X] Any filing fees under 37 C.F.R. 1.16 for presentation of extra claims.

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